Joint communication: PCR tests FAQs

1. What is the difference between code/CTPC code/activation code/CTP code?

There is no difference, they are synonyms.
The activation code = CTPC code = CTP code = a code with 16 digits and letters.
CTPC stands for Coronavirus Test Prescription Code.

2. What are the **conditions to obtain** a code for a free PCR test?

This code is available to anyone who:

- has their main residence in Belgium according to the data on the National Register;
- is 6 years of age or older;
- has not yet been invited or was invited for their first vaccine less than 30 days ago;
- has not yet received all the doses of the vaccine, in which case the code for the free PCR test can be requested until:
    - AstraZeneca:
        - 84 days (if first dose before 25/05/21)
        - 70 days (first dose from 25/05/21)
    - Moderna or Pfizer:
        - 49 days after 1st dose
    - Johnson & Johnson:
        - 14 days after single dose.

Please note: after requesting the code, whether you have performed the free PCR test or not, the code **will not be cancelled** and will count as a code received for a free PCR test.

3. What are the **conditions of use** for a code for a free PCR test?

- An **activation code for a free PCR test** is **valid for 10 days**, so the test must be taken within 10 days.
  Example: you request your code for a free PCR test on 4 July => your test must be done by 14 July at the latest. By 15 July, it will be too late.
- An **activation code** for a **paid PCR** test is **valid for 30 days,** so the test must be taken within 30 days.

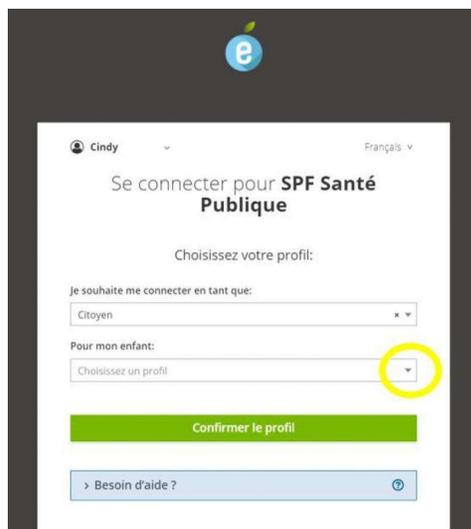## 4. How do I request a code for a free PCR test?

Are you a resident of Belgium?
- Click on this link: Request a code for a free or paid PCR test, identify yourself and follow the steps.
- To book a test time at a test centre click on this link: **Book an appointment for a code-based test** and follow the steps.

Are you a non-resident of Belgium?
- Click on this link: Request a code for a paid PCR test (non-resident of Belgium) and follow the steps.
- To book a test time at a test centre click on this link: **Book an appointment for a code-based test** and follow the steps.

5. How do I request a code for a free PCR test for a minor?

- Log in to MaSanté.be and select your child by clicking on the arrow when you log in (yellow circle in the image below).
- In the COVID 19 - Personal data section, click on the link: "Request a code for a free or paid PCR test" and follow the steps.

6. How long does a code for a PCR test remain valid?

The validity period of the code varies depending on the type of PCR test, whether it is free or paid.
- Code for a **free PCR test**: the validity is 10 days after requesting the code, so the PCR test must be performed within 10 days.
  Example: you request your code for a free PCR test on 4 July => your test must be done by 14 July at the latest. By 15 July, it will be too late.
- Code for a **paid PCR test**: the validity is 30 days after requesting the code, so the PCR test must be performed within 30 days.

7. Where do I find a code for a PCR test?

The list of codes required for a PCR test can be found under "COVID 19 - Personal data" / Overview of my CTPC codes*

8. How do I cancel my code for a free PCR test?

Unfortunately, the code cannot be cancelled. It is not possible to request a 3rd code for a free PCR test.

9. How do I replace my code for a paid PCR test with a code for a free PCR test?

- If you have booked an appointment for a paid PCR test, you can ask the test centre to change the code used to the code for a free PCR test.
- On the day of the test, have your valid activation code for the free PCR test with you (validity = 10 days).
- The test centre knows from the code whether it is a free or paid test and whether it is still valid or not.

10. How do I book an appointment for a PCR test with a code?

- An appointment can be booked from the MaSanté.be portal via "COVID 19 - Personal data" / Book an appointment for a code-based test
- To book an appointment, you must have a valid free or paid PCR test code.
- For a free PCR test, you have 10 days between requesting the code and taking the PCR test. For a paid PCR test, you have 30 days between requesting the code and taking the PCR test.
- The test centre knows from the code whether it is a free or paid test and whether it is still valid or not.

11.   How much does a PCR test cost?

- The maximum price for a paid test is €55.
- In the case of paid tests, a rapid PCR test (result within 3 hours) can be obtained at the citizen's request. The maximum price for this test is €120.

12.   Why haven't I received a code for a free PCR test?

It appears you do not qualify for free PCR testing.
Please refer to the conditions for obtaining a code for a free PCR test listed above.

13.   How do I get a code for a PCR test without internet?

- It is not possible to send a code for a PCR test by post.
- Find out if you can call on someone who has an internet connection (family, friend, neighbour, etc.) or what possibilities your municipality offers to access the internet (e.g. via the local library).